

How does ProctorU assist test-takers with disabilities?

A core function of the ProctorU mission is to provide access to education for individuals that may not otherwise be able to pursue a degree or certification. ProctorU's service strengthens an online program's compliance with the Americans with Disabilities Act (ADA).



1. Disability as defined by ADA: A physical or mental impairment that substantially limits a major life activity.
2. Testing requirements: ADA requires that assessments for disabled individuals be performed with reasonable accommodations.
3. ProctorU Policy: The online proctoring company will accommodate any test-taker enrolled in a distance education program with one of its partner institutions. ProctorU has also developed a Voluntary Product Accessibility Template (VPAT) that evaluates the company's compliance with Section 508 of the Workforce Rehabilitation Act. ProctorU's VPAT is available upon request.

What strategies does ProctorU use to support test-takers with disabilities?

What accommodations are provided and how are instructors informed about the resources that are available to them in support?

In most cases, test-takers are able to log on, create an appointment and have their exam proctored using a home computer. ProctorU is also able to support test-takers with disabilities through coordination with the institution.

Communication with representatives from the institution enables ProctorU to accommodate examinees with disabilities effectively and ensures that the assistance has been approved by the instructor.

The company has proctored test-takers with a wide range of disabilities. Because ProctorU uses real people to monitor exams face-to-face, the company can be incredibly flexible and can honor nearly any request.



For more information about ProctorU's accessibility protocols, please contact us at [855-772-8678](tel:855-772-8678) or contact@proctoru.com.