Distance Learning Complaint Process for Out of State Students

Mayville State University is committed to resolving student grievances, complaints and concerns in an expeditious and fair manner. Students residing outside North Dakota while attending Mayville State University who want to resolve a grievance should follow the student complaint processes explained below.

Online and distance students with grievances, complaints, or concerns may direct concerns or questions on the student complaint process to:

Misti Wuori, Director of Extended Learning
Mayville State University
330 Third Street NE
Mayville, ND 58257
701.788.4631 (phone)
1.800.437.4104, ext. 34631
misti.wuori@mayvillestate.edu

If a complaint cannot be resolved at the University level, a student may contact the State Authorization Reciprocity Agreement (SARA) portal agency at the North Dakota University System (NDUS). The NDUS is governed by the State Board of Higher Education and oversees Mayville State University.

SARA Portal Agency

Students residing outside North Dakota while attending Mayville State University who want to resolve a grievance should follow the internal Mayville State University student complaint processes outlined below. However, if an issue cannot be resolved internally, you may file a complaint with the SARA Portal Agency contact linked above, or with your State by referring to the list of state agencies below.

Student Concerns: Student concerns about specific issues should generally be addressed to the respective office or university employee for resolution. The following are specific processes that students should follow for prompt resolution of concerns:

A. Students who have concerns about classroom related matters (including matters related to the instructor, teaching materials, methodology, classroom environment, physical facilities, or other matters resulting from normal classroom activities) should follow the following procedure:

Discuss the situation with the instructor to see if a resolution can be reached. If the problem is still not resolved, contact the instructor’s Division Chair for assistance. Situations still not resolved should be brought to the attention of Tami Such, the Vice President for Academic Affairs.

October 2020
If the situation has not been resolved through this procedure, students may contact the President of the University for final resolution.

For questions on this process, please contact the Director of Extended Learning, Misti Wuori, at 701-788-4631.

Grade appeal processes are handled differently and are outlined in the Academic Catalog.

B. Students who have concerns about billings, business operations, institutional charges, etc. should contact Courtney Peterson or Lois Karlstad in the Business Office at 701-788-4758. Financial billing issues related to policy or university procedures should be directed to Steven Bensen, Interim Vice President for Administrative Affairs, at 701-788-4761.

C. Students who have concerns about financial aid awards, scholarships, or the processing of financial aid should contact Susan Cordahl, Director of Financial Aid, at 701-788-4767.

Issues related to financial aid policies or procedures should be directed to Andrew Pflipsen, Vice President for Student Affairs, at 701-788-4770.

D. Students who have concerns about their official admissions status or their academic standing should contact Heather Hoyt, Director of Admissions and Academic Records, at 701-788-4773.

Issues related to admissions and academic standing policies should be directed to Tami Such, Vice President for Academic Affairs, at 701-788-4755.

E. Students who have concerns about specific student services - such as housing, food services, academic support, career development, student health services, counseling, student programming or special services - should first contact the director or professional in charge of that program.

Concerns may also be addressed by Andrew Pflipsen, Vice President for Student Affairs, at 701-788-4770.

F. Student athletes who have questions or concerns about eligibility or athletic awards should contact the respective coach.

Issues related to institutional or NAIA policies or institutional procedures should be directed to Ryan Hall, Athletic Director, at 701-788-4706.

G. Students who have concerns about technology related issues - such as laptop issues, access to computing resources, etc. should contact the MSU Service Desk at 701-788-4723. Concerns about institutional policies and procedures related to the use of...
technology should be directed to Robert Frederick, Chief Information Officer, at 701-788-4794.

I. Students, parents or alumni who have questions or concerns about alumni status, alumni information or contributions to the university should contact the MSU Foundation Office at 701-788-4867.

J. Students who have concerns about the condition of specific facilities or grounds should first contact the manager of that building or grounds area.

Issues may also be directed to Dan Lorenz in Main Building (facilities operations) or Bob Kozojed in the Campus Center Building (custodial services).

In the event that a situation cannot be resolved through ordinary and normal procedures with the respective staff person or Vice President, students may contact the university president for a final resolution.

Mayville State University is accredited by the Higher Learning Commission.
<table>
<thead>
<tr>
<th>State</th>
<th>Commission/Department</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website/Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Alabama Commission on Higher Education</td>
<td>P. O. Box 302000</td>
<td>(334) 242-1998</td>
<td>(334) 242-0268</td>
<td><a href="http://www.ache.edu">ache.edu</a></td>
<td></td>
</tr>
<tr>
<td>Alaska</td>
<td>Alaska Commission on Postsecondary Education</td>
<td>Keirke Kussart, Program Coordinator for Institutional Authorization</td>
<td>(907) 465-6741</td>
<td>(907) 465-5316</td>
<td><a href="http://acpe.alaska.gov/">acpe.alaska.gov</a></td>
<td></td>
</tr>
<tr>
<td>Arizona</td>
<td>Arizona State Board for Private Postsecondary Education</td>
<td>Keith Blanchard, Deputy Director/Investigator</td>
<td>(602) 542-5769</td>
<td>(602) 542-1253</td>
<td><a href="https://ppse.az.gov/complaint">azppse.gov</a></td>
<td></td>
</tr>
<tr>
<td>Arkansas</td>
<td>Arkansas Division of Higher Education</td>
<td>423 Main Street Suite 400</td>
<td>(501) 371-2000</td>
<td></td>
<td><a href="http://www.adhe.edu">adhe.edu</a></td>
<td><a href="https://www.adhe.edu/students-parents/colleges-universites/student-grievance-form">students-parents/colleges-universites/student-grievance-form</a></td>
</tr>
<tr>
<td>California</td>
<td>Bureau for Private Postsecondary Education</td>
<td>2535 Capitol Oaks Drive, Suite 400</td>
<td>(916) 574-8900</td>
<td>(916) 263-1897</td>
<td><a href="http://www.bppe.dca.ca.gov/enforcement/complaint.shtml">bppe.dca.ca.gov</a></td>
<td></td>
</tr>
<tr>
<td>Colorado</td>
<td>Colorado Department of Higher Education</td>
<td>Heather DeLange, Academic Policy Officer</td>
<td>(303) 862-3001</td>
<td>(303) 996-1329</td>
<td><a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">bppe.ca.gov</a></td>
<td></td>
</tr>
<tr>
<td>State</td>
<td>Contact Information</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---------------------</td>
<td>-------------------------------------------------------------------------------------</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| Connecticut         | Connecticut Department of Higher Education  
                      The Office of Financial and Academic Affairs for Higher Education  
                      450 Columbus Boulevard, Suite 510  
                      Hartford, CT 06103-1841  
                      Phone: (860) 947-1800  
                      Email: edinfo@ctohe.org  
                      [http://www.ctohe.org/StudentComplaints.shtml](http://www.ctohe.org/StudentComplaints.shtml) |
| Delaware            | Delaware Higher Education Office  
                      The Townsend Building  
                      401 Federal St., Ste. 2  
                      Dover, DE 19901-3639  
                      Phone: (302) 735-4120  
                      Fax: (302) 739-5894  
                      Email: dheo@doe.k12.de.us  
                      [http://www.doe.k12.de.us/](http://www.doe.k12.de.us/) |
| District Of Columbia| District of Columbia Office of the State Superintendent of Education  
                      Higher Education Licensure Commission  
                      1050 First Street, NE – 5th Floor  
                      Washington, DC 20002  
                      Phone: (202) 727-6436  
                      Fax: (202) 478-2956  
                      Email: osse@dc.gov  
| Florida             | Florida Commission on Independent Education  
                      325 W. Gaines Street, Suite 1414  
                      Tallahassee, FL 32399-0400  
                      Phone: (850) 245-3200  
                      Fax: (850) 245-3238  
                      Email: cieinfo@fldoe.org  
| Georgia             | Georgia Nonpublic Postsecondary Education Commission  
                      2082 E Exchange Place, Suite 220  
                      Tucker, GA 30084-5305  
                      Phone: (770) 414-3300  
                      Fax: (770) 414-3309  
                      Email: ccam@npec.org  
                      [https://gnpec.georgia.gov/student-resources/student-complaints](https://gnpec.georgia.gov/student-resources/student-complaints) |
| Hawaii              | Hawaii Postsecondary Education Authorization Program  
                      Bobbi Lum-Mew, HPEAP Administrator  
                      P.O. Box 541  
                      Honolulu, Hawaii 96809  
                      Phone: (808) 332-1587 |
Idaho
Idaho State Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
650 West State Street, 3rd Floor
P.O. Box 83720
Boise, ID 83702-0037
Phone: (208) 332-1587
Fax: (208) 334-2632
Email: Valerie.Fenske@osbe.gov
https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/

Illinois
Dr. Dan Cullen
Deputy Director, Academic Affairs
Illinois Board of Higher Education
1 N. Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Phone: (217) 557-7352
Email: Cullen@ibhe.org
http://www.ibhe.org/default.htm

Indiana
Ken Sauer, Ph.D.
Senior Associate Commissioner for Research and Chief Academic Officer,
Indiana Commission for Higher Education/
Executive Director,
Indiana Board for Proprietary Education
101 W. Ohio Street, Suite 300
Indianapolis, Indiana 46204-1984
Phone: (317) 232-1090
Fax: (317) 464-4410
E-mail: ksauer@che.in.gov
https://www.in.gov/che/2744.htm

Ross Miller
Director of Accreditation and Regulatory Compliance
Indiana Board for Proprietary Education/
Indiana Commission for Higher Education
101 W. Ohio Street, Suite 300
Indianapolis, IN 46204-1984
Phone: (317) 232-1033
Fax: (317) 233-4219
Email: rmiller@che.in.gov
https://www.in.gov/bpe/
| State    | Organization                                                                 | Contact Person                      | Address                                                                 | Phone Numbers                                                                 | Fax Numbers                                                                 | Email Address                                      | Website                                                                 |
|----------|------------------------------------------------------------------------------|--------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|----------------------------------------------------|
| Iowa     | Iowa College Student Aid Commission  
Carolyn Small, Postsecondary Registration Coordinator | 430 E. Grand Ave., FL 3  
Des Moines, IA 50309 | Phone: (515) 725-3413 or (877) 272-4456  
Fax: (515) 725-3401 | Email: carolyn.small@iowa.gov  
https://www.iowacollegeaid.gov/StudentComplaintForm |                                  |                                                   |
| Kansas   | Kansas Board of Regents  
Jacqueline G. Johnson, Director Private/Out-Of-State Postsecondary Education | 1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368 | Phone: (785) 296-4917  
Fax: (785) 296-7052 | Email: jjohnson@ksbor.org  
http://www.kansasregents.org/academic_affairs/private_out_of_state |                                  |                                                   |
| Kentucky | Kentucky Council on Postsecondary Education  
Director of Postsecondary Licensing  
Attn: Council on Postsecondary Education | 1024 Capital Center Dr.  
Frankfort, KY 40601-7512 | Phone: (502) 573-1555  
Fax: (502) 573-1535 | Email: cpeconsumercomplaint@ky.gov  
http://cpe.ky.gov/campuses/consumer_complaint.html |                                  |                                                   |
| Louisiana| Louisiana Board of Regents  
- Direct complaints to:  
Louisiana Attorney General’s Office of Consumer Protection |  
P.O. Box 94005  
Baton Rouge, LA 70804-9005 | Phone: (225) 326-6465 or (800) 351-4889  
Fax: (225) 326-6499 | EMAIL: ConsumerInfo@ag.louisiana.gov  
http://www.regents.la.gov/  
https://regents.la.gov/students-parents/student-complaint-process/ |                                  |                                                   |
| Maine    | Jason C. Libby  
Higher Education Specialist  
Maine Department of Education | Augusta, Maine 04333 | Phone: 207-624-6856  
Email: Jason.Libby@maine.gov  
http://www.maine.gov/doe/highered/  
https://www.maine.gov/doe/learning/highered/sara |                                  |                                                   |
<table>
<thead>
<tr>
<th>State</th>
<th>Name</th>
<th>Title and Affiliation</th>
<th>Address</th>
<th>Phone/FAX/Email/URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maryland</td>
<td>Monica Wheatley</td>
<td>Associate Director of Collegiate Affairs</td>
<td>Maryland Higher Education Commission 6 North Liberty Street Baltimore, MD 21201 (410) 767-3404 <a href="mailto:monica.wheatley@maryland.gov">monica.wheatley@maryland.gov</a> <a href="http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx">http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx</a></td>
<td></td>
</tr>
<tr>
<td>Massachusetts</td>
<td>Academic Policy Staff</td>
<td>Massachusetts Department of Higher Education</td>
<td>One Ashburton Place, Room 1401 Boston, MA 02108 Phone: (617) 994-6950 Email: <a href="mailto:approvalquery@bhe.mass.edu">approvalquery@bhe.mass.edu</a> <a href="http://www.mass.edu/forstufam/complaints/complaints.asp">http://www.mass.edu/forstufam/complaints/complaints.asp</a> <a href="https://www.mass.edu/forstufam/complaints/complaintform.asp">https://www.mass.edu/forstufam/complaints/complaintform.asp</a></td>
<td></td>
</tr>
<tr>
<td>Michigan</td>
<td>Ryan Wilson, Director</td>
<td>Michigan Department of Licensing and Regulatory Affairs Division</td>
<td>PO Box 30018 Lansing, MI 48909 517-284-8066 <a href="mailto:WilsonR31@michigan.gov">WilsonR31@michigan.gov</a> <a href="http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---00.html">http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---00.html</a></td>
<td></td>
</tr>
<tr>
<td>Minnesota</td>
<td>Betsy Talbot, JD.</td>
<td>Manager Institutional Registration &amp; Licensing</td>
<td>1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227 Phone: (651) 259-3975 Fax: (651) 797-1664 Email: <a href="mailto:betsy.talbot@state.mn.us">betsy.talbot@state.mn.us</a> <a href="http://www.ohe.state.mn.us/MPg.cfm?pageID=1078">http://www.ohe.state.mn.us/MPg.cfm?pageID=1078</a></td>
<td></td>
</tr>
<tr>
<td>Mississippi</td>
<td>Menia Dykes, Director of Accreditation</td>
<td>Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39211-6453 Phone: (601) 432-6372 Fax: (601) 432-6225 Email: <a href="mailto:mdykes@mississippi.edu">mdykes@mississippi.edu</a> <a href="http://www.mississippi.edu/mcca/">http://www.mississippi.edu/mcca/</a> <a href="http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf">http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>State</td>
<td>Contact Information</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------</td>
<td>-------------------------------------------------------------------------------------</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| Missouri  | Missouri Department of Higher Education  
Rusty Monhollon, Assistant Commissioner for Academic Affairs  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
Phone: (573) 751-5221  
Fax: (573) 751-6635  
Email: rusty.monhollon@dhe.mo.gov  
http://dhe.mo.gov/  
https://dhewd.mo.gov/policies/  
| Montana   | Montana University System  
Office of Commissioner of Higher Education  
Montana University System  
560 N. Park Ave  
PO Box 203201  
Helena, MT 59620-3201  
Phone: (406) 449-9124  
Email: stateauthorization@montana.edu  
http://mus.edu/che/arsa/StateAuthorization/default.asp |
| Nebraska  | Coordinating Commission for Postsecondary Education  
P.O. Box 95005  
Lincoln, NE 68509-5005  
Phone: 402-471-2847  
https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions |
| Nevada    | Nevada Commission on Postsecondary Education  
2800 E. St Louis Ave  
Las Vegas, Nevada 89104  
Phone: (702) 486-6458 ext. 229  
Fax: 702-486-7340  
Email: mjwu@nvdestr.org  
http://cpe.nv.gov/  
http://cpe.nv.gov/Students/Students_Home/ |
| New Hampshire | New Hampshire Department of Education - HEC  
Attn: Patti Edes, Director Div. of Higher Ed  
101 Pleasant Street  
Concord, NH 03301-3494  
Phone: (603) 271-0257  
Email: Patricia.Edes@doc.nh.gov  
<table>
<thead>
<tr>
<th>State</th>
<th>Address</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Jersey</td>
<td>New Jersey Secretary of Higher Education</td>
<td>PO Box 542, Trenton, NJ 08625-0542 Phone: (609) 292-4310 Fax: (609) 292-7225 or (609) 633-8420 Email: <a href="mailto:oshe@oshe.nj.gov">oshe@oshe.nj.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="https://www.state.nj.us/highereducation/">https://www.state.nj.us/highereducation/</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a></td>
</tr>
<tr>
<td>New Mexico</td>
<td>New Mexico Higher Education Department</td>
<td>Diane Vigil-Hayes, Private &amp; Proprietary Schools Admin. &amp; Compliance Officer</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2044 Galisteo Street, Suite 4 Santa Fe, NM 87505-2100 Phone: (505) 476-8411 Email: <a href="mailto:HigherEd.Info@state.nm.us">HigherEd.Info@state.nm.us</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.ed.state.nm.us/">http://www.ed.state.nm.us/</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="https://ed.state.nm.us/students-parents/student-complaints">https://ed.state.nm.us/students-parents/student-complaints</a></td>
</tr>
<tr>
<td>New York</td>
<td>Office of College and University Evaluation</td>
<td>New York State Education Building</td>
</tr>
<tr>
<td></td>
<td></td>
<td>89 Washington Avenue Room 969 EBA Albany, NY 12234-1000 Email: <a href="mailto:hedepcom@nysed.gov">hedepcom@nysed.gov</a></td>
</tr>
<tr>
<td>North</td>
<td>UNC System Office</td>
<td>910 Raleigh Road PO Box 2688 Chapel Hill, NC 27515-2688 Phone: (919) 549-8614</td>
</tr>
<tr>
<td>Carolina</td>
<td></td>
<td>Email: <a href="mailto:public@bog.northcarolina.edu">public@bog.northcarolina.edu</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="https://www.northcarolina.edu/apps/bog/index.php">https://www.northcarolina.edu/apps/bog/index.php</a></td>
</tr>
<tr>
<td>North</td>
<td>Cheryl Thompson</td>
<td>State Authorization Coordinator North Dakota University System</td>
</tr>
<tr>
<td>Dakota</td>
<td></td>
<td>Core Technology Services 2000 44th Street SW, Suite 301 Fargo, ND 58103 Phone: (701) 239-6676 Email: <a href="mailto:stateauth@ndus.edu">stateauth@ndus.edu</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">https://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a></td>
</tr>
<tr>
<td>State</td>
<td>Contact Information</td>
<td></td>
</tr>
<tr>
<td>-----------</td>
<td>-------------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Ohio</td>
<td>The Ohio Board of Regents&lt;br&gt;Matt Exline&lt;br&gt;Assistant Director, Program Development and Approval&lt;br&gt;Phone: (614) 728-3095&lt;br&gt;<a href="mailto:mexline@highered.ohio.gov">mexline@highered.ohio.gov</a>&lt;br&gt;<a href="https://www.ohiohighered.org/brhttps://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/brhttps://www.ohiohighered.org/students/complaints</a></td>
<td></td>
</tr>
<tr>
<td>Oklahoma</td>
<td>Oklahoma State Regents for Higher Education&lt;br&gt;Dr. Debbie Blanke, Coordinator of Academic Affairs Projects&lt;br&gt;655 Research Parkway&lt;br&gt;Suite 200&lt;br&gt;Oklahoma City, OK 73104&lt;br&gt;Email: <a href="mailto:dblank@osrhe.edu">dblank@osrhe.edu</a>&lt;br&gt;Phone: (405) 225-9100&lt;br&gt;Email: <a href="mailto:communicationsdepartment@osrhe.edu">communicationsdepartment@osrhe.edu</a>&lt;br&gt;<a href="https://www.okhighered.org/state-system/policy-procedures/part3.shtml">https://www.okhighered.org/state-system/policy-procedures/part3.shtml</a>&lt;br&gt;<a href="https://www.okhighered.org/current-college-students/complaints.shtml">https://www.okhighered.org/current-college-students/complaints.shtml</a></td>
<td></td>
</tr>
<tr>
<td>Oregon</td>
<td>Oregon Office of Degree Authorization&lt;br&gt;Juan Baez-Arevalo, Director of Private Postsecondary Education&lt;br&gt;Oregon Higher Education Coordinating Commission&lt;br&gt;1500 Valley River Dr., Suite 100 Eugene, OR 97401&lt;br&gt;Phone: (541) 687-7307&lt;br&gt;Email: juan.baez—<a href="mailto:arevalo@state.or.us">arevalo@state.or.us</a>&lt;br&gt;<a href="http://www.oregonstudentaid.gov/default.aspx">http://www.oregonstudentaid.gov/default.aspx</a></td>
<td></td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>Pennsylvania Department of Education&lt;br&gt;Patricia Landis, Division Chief, Higher and Career Education&lt;br&gt;333 Market Street 12th FL&lt;br&gt;Harrisburg, PA 17126-0333&lt;br&gt;Phone: (717) 783-8228&lt;br&gt;Fax: (717) 722-3622&lt;br&gt;Email: <a href="mailto:RA-COLLUNIVSEMINFO@pa.gov">RA-COLLUNIVSEMINFO@pa.gov</a>&lt;br&gt;<a href="http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#.VaaYIlfbbLcs">http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#.VaaYIlfbbLcs</a></td>
<td></td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>Puerto Rico Council on Education&lt;br&gt;David Baez Davila&lt;br&gt;Acting Executive Director&lt;br&gt;787-641-7100&lt;br&gt;<a href="mailto:dbaez@ce.pr.gov">dbaez@ce.pr.gov</a>&lt;br&gt;<a href="http://www.ce.pr.gov/">http://www.ce.pr.gov/</a></td>
<td></td>
</tr>
<tr>
<td>Rhode Island</td>
<td>Michael Walker-Jones&lt;br&gt;External Affairs&lt;br&gt;Assistant Commissioner&lt;br&gt;Rhode Island Office of the Postsecondary Commissioner</td>
<td></td>
</tr>
<tr>
<td>State</td>
<td>Contact Information</td>
<td></td>
</tr>
<tr>
<td>--------------</td>
<td>--------------------------------------------------------------------------------------</td>
<td></td>
</tr>
</tbody>
</table>
| South Carolina | South Carolina Commission on Higher Education  
Lane Goodwin, Program Manager, Non-Public Postsecondary Institution Licensing  
1122 Lady Street, Suite 300  
Columbia, SC 29201  
Phone: (803) 737-3918  
Fax: (803) 737-2297  
Email: lgoodwin@che.sc.gov  
[http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf](http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf) |
| South Dakota | Krista Rounds  
Postsecondary Education  
Office of Secretary of State - State Capitol  
500 East Capitol Avenue  
Pierre, SD 57501-5070  
Telephone (605) 773-3537  
Fax (605) 773-4550  
Email: sos.edu@state.sd.us  
[http://sdsos.gov/general-information/postsecondary-education/default.aspx](http://sdsos.gov/general-information/postsecondary-education/default.aspx) |
| Tennessee    | Stephanie Bellard Chase  
Associate Executive Director for DPSA  
Tennessee Higher Education Commission  
615-532-7495  
stephanie.bellard@tn.gov  
| Texas        | Cathie Maeyaert  
Special Projects Director  
Texas Higher Education Coordinating Board  
512-427-6527  
Cathie.Maeyaert@thech.state.tx.us  
[http://www.thech.state.tx.us/](http://www.thech.state.tx.us/) |
| Utah         | Utah Division of Consumer Protection  
Attn: Complaint Processor  
160 East 300 South  
Salt Lake City, Utah 84111-6704  
Phone: (801) 530-6601  
Fax: (801) 530-6001 |
<table>
<thead>
<tr>
<th>State</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| Vermont   | Vermont State Board of Education Through the Vermont Agency of Education  
            Cassandra Ryan  
            Postsecondary Approval Coordinator  
            802-479-8545  
            cassandra.ryan@vermont.gov  
            http://education.vermont.gov/index.php |
| Virginia  | Virginia State Council of Higher Education  
            Sylvia Rosa-Casanova, Director, Private & Out-of-State Postsecondary Education  
            101 N. 14th St 10th FL  
            Richmond, VA 23219  
            Phone: (804)225-3399  
            Email: SylviaRosaCasanova@schev.edu  
            http://www.schev.edu/index/students-and-parents/resources/student-complaints |
| Washington| Washington Student Achievement Council  
            Tivoli Sharp, Program Administrator  
            917 Lakeridge Way SW  
            Olympia, WA 98504-3430  
            Phone: (360)753-7869  
            Email: tivolis@wsac.wa.gov  
            http://www.wsac.wa.gov/ |
| West Virginia | West Virginia Higher Education Policy Commission  
            Mark Stotler  
            Assistant Director of Academic Affairs  
            West Virginia Higher Education Policy Commission  
            304-558-0262 ext. 218  
            Mark.Stotler@wvhepc.edu  
| Wisconsin | David C. Dies  
            Executive Secretary  
            Wisconsin Educational Approval Board  
            608-266-1996  
            david.dies@eab.wisconsin.gov  
            http://eab.state.wi.us/resources/complaint.asp  
            http://eab.state.wi.us/ |
| Wyoming | Wyoming Department of Education  
Elaine Marces, Private School Program Manager  
Phone: (307) 777-6210  
Email: Elaine.marces@wyo.gov  
http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/ |