**Distance Learning Complaint Process for Out of State Students**

Mayville State University is committed to resolving student grievances, complaints and concerns in an expeditious and fair manner. Students residing outside North Dakota while attending Mayville State University who want to resolve a grievance should follow the student complaint processes explained below. However, if an issue cannot be resolved internally, you may file a complaint with your State by referring to the list of state agencies below.

**Student Concerns: Student concerns about specific issues should generally be addressed to the respective office or university employee for resolution. The following are specific processes that students should follow for prompt resolution of concerns:**

A. Students who have concerns about classroom related matters (including matters related to the instructor, teaching materials, methodology, classroom environment, physical facilities, or other matters resulting from normal classroom activities) should follow the following procedure:

Discuss the situation with the instructor to see if a resolution can be reached. If the problem is still not resolved, contact the instructor's Division Chair for assistance. Situations still not resolved should be brought to the attention of the Vice President for Academic Affairs.

If the situation has not been resolved through this procedure, students may contact the President of the University for final resolution.

For questions on this process, please contact the Director of Extended Learning, Misti Wuori, at 701-788-4631.

Grade appeal processes are handled differently and are outlined in the [Student Handbook.](http://www.mayvillestate.edu/about-msu/more-info/reports-policies/)

B. Students who have concerns about billings, business operations, institutional charges, etc. should contact Janice Jorgensen, Business Office Manager, at 701-788-4762.

Financial billing issues related to policy or university procedures should be directed to Steve Bensen, Vice President for Administrative Affairs, at 701-788-4761.

C. Students who have concerns about financial aid awards, scholarships, or the processing of financial aid should contact Shirley Hanson, Director of Financial Aid, at 701-788-4767.

Issues related to financial aid policies or procedures should be directed to Ray Gerszewski, Vice President for Student Affairs and Institutional Research, at 701-788-4770.

D. Students who have concerns about their official admissions status or their academic standing should contact Pam Braaten, Director of Academic Records, at 701-788-4773.

Issues related to admissions and academic standing policies should be directed to Keith Stenehjem, Vice President for Academic Affairs, at 701-788-4755.

Issues related to admissions procedures should be directed to Ray Gerszewski, Vice President for Student Affairs and Institutional Research, at 701-788-4770.

E. Students who have concerns about specific student services - such as housing, food services, academic support, career development, student health services, counseling, student programming or special services - should first contact the director or professional in charge of that program.

Concerns may also be addressed by Ray Gerszewski, Vice President for Student Affairs and Institutional Research, at 701-788-4770.

F. Student athletes who have questions or concerns about eligibility or athletic awards should contact the respective coach.

Issues related to institutional or NAIA policies or institutional procedures should be directed to Mike Moore, Athletic Director, at 701-788-4706.

G. Students who have concerns about technology related issues - such as laptop issues, access to computing resources, etc. should contact the Help Desk at 701-788-4723.

Concerns about institutional policies and procedures related to the use of technology should be directed to Keith Stenehjem, Vice President for Academic Affairs, at 701-788-4755.

I. Students, parents or alumni who have questions or concerns about alumni status, alumni information or contributions to the university should contact the MSU Foundation Office at 701-788-4867.

J. Students who have concerns about the condition of specific facilities or grounds should first contact the manager of that building or grounds area.

Issues may also be directed to Dan Lorenz in Main Building (facilities operations) or Bob Kozojed in the Campus Center Building (custodial services).

In the event that a situation cannot be resolved through ordinary and normal procedures with the respective staff person or Vice President, students may contact the university president for a final resolution.

Mayville State University is accredited by the Higher Learning Commission of the [North Central Association of Colleges and Schools](http://www.ncahlc.org/).

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| Alabama | Alabama Commission on Higher Education P. O. Box 302000 Montgomery, AL 36130-2000 Phone: (334) 242-1998Fax: (334) 242-0268<http://www.ache.alabama.gov/Content/Departments/NRI/NRI.aspx>Alabama Department of Postsecondary Education P. O. Box 302130 Montgomery, AL 36130-2130 Phone: (855) 428-8313Fax: (334) 293-4504<https://secure.ethicspoint.com/domain/media/en/gui/33877/index.html>  |
| Alaska | Alaska Commission on Postsecondary Education Keirke Kussart, Program Coordinator for Institutional AuthorizationP.O. Box 110505 Juneau, AK 99811-0505 Phone: (907) 465-6741Fax: (907) 465-5316Email: EED.ACPE-IA@alaska.gov <http://acpe.alaska.gov/EDUCATOR-SCHOOL/Postsecondary_Institutions/Consumer_Protection> |
| Arizona | Arizona State Board for Private Postsecondary Education Keith Blanchard, Deputy Director/Investigator1400 W. Washington Street Room 260 Phoenix, AZ 85007 Phone: (602) 542-5769Fax: (602) 542-1253Email: keith.blanchard@azppse.gov <https://ppse.az.gov/complaint> |
| Arkansas | Arkansas Higher Education Coordinating Board Arkansas Department of Higher Education 114 East Capitol Ave Little Rock, AR 72201 Phone: (501) 371-2000Email: ADHE\_Info@adhe.edu <http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf> Arkansas State Board of Private Career Education 501 Woodlane, Suite 312S Little Rock, AR 72201 Phone: (501) 683-8000Email: sbpce@arkansas.gov <http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx> |
| California | Bureau for Private Postsecondary Education2535 Capitol Oaks Drive, Suite 400Sacramento, CA   95833Phone: (916) 431-6905Fax: (916) 263-1897Email: joanne.wenzel@dca.ca.gov<http://www.bppe.ca.gov/forms_pubs/complaint.pdf>  |
| Colorado | Colorado Department of Higher Education Heather DeLange, Academic Policy Officer1560 Broadway, Suite 1600 Denver, Colorado 80202 Phone: (303) 866-2723Fax: (303) 866-4209Email: heather.delange@dhe.state.co.us <http://highered.colorado.gov/Academics/Complaints/default.html> Division of Private Occupational SchoolsGeorgia Robert, Deputy Director1560 Broadway, Suite 1600Denver, Colorado 80202Phone: (303) 866-2723Email: Georgia.roberts@dhe.state.co.us <http://highered.colorado.gov/Academics/Complaints/FileComplaint.asp>  |
| Connecticut | Connecticut Department of Higher Education The Office of Financial and Academic Affairs for Higher Education61 Woodland Street Hartford, CT 06105-2326 Phone: (800) 842-0229Email: edinfo@ctohe.org <http://www.ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf> |
| Delaware | Delaware Higher Education Office The Townsend Building401 Federal St., Ste. 2Dover, DE 19901Phone: (302) 735-4120Fax: (302) 739-5894Email: dheo@doe.k12.de.us <http://www.doe.k12.de.us/>   |
| District Of Columbia | District of Columbia Office of the State Superintendent of Education Education Licensure Commission 810 First Street, NE – 2nd FloorWashington, DC 20002 Phone: (202) 727-6436Fax: (202) 478-2956Email: osse@dc.gov <http://osse.dc.gov/publication/due-process-complaint-form> |
| Florida | Florida Commission on Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Phone: (850) 245-3200Fax: (850) 245-3238Email: amy.lefstead@fldoe.org<http://www.fldoe.org/cie/complaint.asp>  |
| Georgia | Georgia Nonpublic Postsecondary Education Commission 2082 E Exchange Place, Suite 220 Tucker, GA 30084-5305 Phone: (770) 414-3300Fax: (770) 414-3309Email: ccam@npec.state.ga.us <http://rules.sos.state.ga.us/docs/392/5/06.pdf>  |
| Hawaii | Hawaii Postsecondary Education Authorization ProgramBobbi Lum-Mew, HPEAP AdministratorP.O. Box 541 Honolulu, Hawaii 96809 Phone: (808) 586-7327Fax: (808) 933-8845Email: hpeap@dcca.hawaii.gov  <http://cca.hawaii.gov/hpeap/files/2013/08/Student-Complaint-Form.pdf>  |
| Idaho | Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, P.O. Box 83720 Boise, ID 83720-0037Phone: (208) 334-1587Fax: (208) 334-2632Email: valerie.fenske@osbe.idaho.gov <http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp> |
| Illinois | Illinois Board of Higher Education Richard Tapia, Assistant Director for Diversity & Outreach431 East Adams, 2nd Floor Springfield, Illinois 62701-1404 Phone: (217) 557-7359Fax: (217) 782-8548Email: tapia@ibhe.org Illinois State Board of Education 100 N. 1st Street Springfield, Illinois 62777 Phone: (217) 782-4321<http://webprod1.isbe.net/contactisbe/>  |
| Indiana | Indiana Commission for Higher Education Sara Appel, Academic Programs Manager101 West Ohio Street, Suite 550Indianapolis, IN 46204-1984Phone: (317) 464-4400Fax: (317) 464-4410Email: sappel@che.in.gov <http://www.in.gov/cpe/2329.htm> <http://www.in.gov/cpe/files/sf39280-complaint.pdf> Indiana Department of Workforce DevelopmentDinell Edge, Accreditation SpecialistPhone: (317) 234-8338Email: dedge1@dwd.in.gov  |
| Iowa | Iowa College Student Aid Commission Carolyn Small, Postsecondary Registration Coordinator603 E. 12th Street, 5th Floor Des Moines, IA 50319 Phone: (515) 725-3413 or (877) 272-4456Fax: (515) 725-3401Email: carolyn.small@iowa.gov <http://www.iowacollegeaid.gov/>forms |
| Kansas | Kansas Board of Regents Jacqueline G. Johnson, Director Private/Out-Of-State Postsecondary Education1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368 Phone: (785) 296-4917Fax: (785) 296-7052Email: jjohnson@ksbor.org <http://www.kansasregents.org/private_postsecondary_complaint_process>  |
| Kentucky | Kentucky Commission on Proprietary EducationSteve Wilborn, Interim Executive DirectorPhone: (502) 564-4185Email: kcpe@ky.gov Kentucky Council on Postsecondary Education Director of Postsecondary LicensingAttn: Council on Postsecondary Education1024 Capital Center Dr #320 Frankfort, KY 40601-7512 Phone: (502) 573-1555Fax: (502) 573-1535Email: speconsumercomplaint@ky.gov <http://cpe.ky.gov/policies/academicpolicies/licensure.htm>   |
| Louisiana | Louisiana Board of Regents - **Direct complaints to:**Louisiana Attorney General’s Office of Consumer ProtectionP.O. Box 94005Baton Rouge, LA 70804-9005 Phone: (225) 326-6079Fax: (225) 326-6499<http://regents.la.gov/wp-content/uploads/2013/03/StudentComplaintProcedure.pdf><http://www.ag.state.la.us/Article.aspx?articleID=36&catID=0>  |
| Maine | Maine Department of Education Harry W. Osgood, Higher Education Specialist23 State House Station Augusta, ME 04333Phone: (207) 624-6846Fax: (207) 624-6700Email: harry.osgood@maine.gov <http://www.maine.gov/education/rulechanges/chapter33/handouts/091611reporting.html> |
| Maryland | Maryland Higher Education Commission Attn: Academic Affairs – Student Complaints6 N. Liberty St, 10th FloorBaltimore, MD 21207 Phone: (410) 260-4500Fax: (410) 332-0270Email: acadprop@mhec.state.md.us <http://www.mhec.state.md.us/career/pcs/gripe.asp>s  |
| Massachusetts | Massachusetts Department of Higher Education Angela Williams, Senior Administrative Assistant/ParalegalOne Ashburton Place, Room 1401 Boston, MA 02108 Phone: (617) 994-6963Fax: (617) 727-0955Email: awilliams@bhe.mass.edu <http://www.mass.edu/forstudents/complaints/complaintprocess.asp>  |
| Michigan | Michigan Department of Licensing and Regulatory Affairs CSCL/Enforcement DivisionP.O. Box 30018Lansing, MI 48909 Phone: (517) 241-9202[http://www.michigan.gov/lara/0,4601,7-154-35299\_61343\_35395\_35396---,00.html](http://www.michigan.gov/lara/0%2C4601%2C7-154-35299_61343_35395_35396---%2C00.html)  |
| Minnesota | Minnesota Office of Higher Education George R. Roedler, Jr., JD., Manager Institutional Registration & Licensing1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227 Phone: (651) 259-03975Fax: (651) 642-0675Email: George.roedler@state.mn.us <http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>  |
| Mississippi | Mississippi Commission on College Accreditation Menia Dykes, Director of Accreditation3825 Ridgewood Road Jackson, MS 39211-6453Phone: (601) 432-6372Fax: (601) 432-6225Email: mdykes@mississippi.edu <http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>  Mississippi Commission on Proprietary School RegistrationKim Verneuille, Director3825 Ridgewood RoadJackson, MS 39211Phone: (601) 432-6185Fax: (601) 432-6363Email: kverneuille@mccb.edu<http://www.mccb.edu/pdfs/pg/PSComplaintForm.pdf>  |
| Missouri | Missouri Department of Higher Education Rusty Monhollon, Assistant Commissioner for Academic Affairs205 Jefferson Street P.O. Box 1469 Jefferson City, MO 65102-1469 Phone: (573) 751-5221Fax: (573) 751-6635Email: rusty.monhollon@dhe.mo.gov<http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>  |
| Montana | Montana University System Office of Commissioner of Higher Education Montana University System 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201 Phone: (406) 444-6570Email: stateauthorization@montana.edu<http://mus.edu/che/arsa/StateAuthorization/default.asp> |
| NebraskaNebraska  (Cont.) | Nebraska Coordinating Commission for Postsecondary Education Kathleen Fimple, Academic Programs OfficerP.O. Box 95005 Lincoln, NE 68509-5005Phone: (402) 471-0030Fax: (402) 471-2886Email: kathleen.fimple@nebraska.gov <http://nebraskalegislature.gov/laws/statutes.php?statute=85-2418>  Nebraska Department of Education Jeff Schneider, Investigations Officer301 Centennial Mall South P.O. Box 98987 Lincoln, NE 68509-4987Phone: (402) 471-0731Email: jeff.schneider@nebraska.gov <http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf><http://www.education.ne.gov/PPCS/>   |
| Nevada | Nevada Commission on Postsecondary Education 8778 South Maryland Parkway, Suite 115Las Vegas, Nevada 89120 Phone: (702) 486-7330Fax: (702) 486-7340<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>  |
| New Hampshire | New Hampshire Department of Education - HEC Attn: Edward R. MacKay, Director Div. of Higher Ed101 Pleasant StreetConcord, NH 03301 Phone: (603) 271-0256Email: Edward.mackay@doe.nh.gov <http://www.education.nh.gov/highered/colleges/index.htm> |
| New Jersey | New Jersey Secretary of Higher Education Rochelle Hendricks, Secretary of Higher EducationPO Box 542 Trenton, NJ 08625-0542Phone: (609) 292-4310Email: Executive Assistant, carol.johnson@NJHE.state.nj.us  New Jersey Center for Occupational Employment InformationOffice of the Secretary of Higher EducationRobert Grimmie, Director20 West State Street 4th floorP.O. Box 542 Trenton, NJ 08625-0542 Email: robert.grimmie@dol.state.nj.us General Email: schoolapprovalunit@dol.state.nj.us <http://www.nj.gov/highereducation/index.shtml>  |
| New Mexico | New Mexico Higher Education Department Diane Vigil-Hayes, Private & Proprietary Schools Admin. & Compliance Officer2048 Galisteo StreetSanta Fe, NM 87505 Phone: (505) 476-8418Email: diane.vigil@state.nm.us <http://www.hed.state.nm.us/>  |
| New York | New York Office of College and University Evaluation Ellen Zunon – NY State Department of Education89 Washington AvenueRoom 969 EBAAlbany, NY 12234 Phone: (518) 474-2593Fax: (518) 486-2779Email: ezunon@mail.nysed.gov <http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>New York Bureau of Proprietary School SupervisionEdward Kramer, Supervising InvestigatorEmail: ekramer@mail.nysed.gov<http://www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf>  |
| North Carolina | North Carolina Community College System Office of Proprietary School Services Diannette Jackson, Education Consultant/Program Auditor II200 West Jones St. Raleigh, North Carolina 27603 Phone: (919) 807-7149Email: jacksond@nccommunitycolleges.edu <http://www.nccommunitycolleges.edu/complaint-procedures-and-forms> Post-Secondary Education Complaintsc/o Assistant Director of Licensure and Workforce StudiesUniversity of North Carolina General Administration910 Raleigh RoadChapel Hill, NC 27514Phone: (919) 962-4558Email: studentcomplaint@northcarolina.edu  |
| North Dakota | North Dakota Depart. Of Career & Technical EducationOffice of Attorney GeneralConsumer Protection & Antitrust DivisionParrell D. Grossman, DirectorGateway Professional Center1050 Est Interstate Avenue, Ste. 200Bismarck, ND 58503Phone: (701) 328-5570Email: pgrossman@nd.gov <http://www.nd.gov/cte/>North Dakota University SystemTanya Spilovoy, D. Ed., Director of Distance Education & State Authorization1815 Schafer St., Ste. 202Bismarck, ND 58501-1217Email: tanya.spilovoy@ndus.edu  |
| Ohio | Ohio Board of RegentsShane DeGarmo, Associate Vice Chancellor, Program Development & Approval25 S. Front StreetColumbus, OH 43215Phone: (614)387-1215Email: sdegarmo@regents.state.oh.usOhio State Board of Career Colleges and Schools Kimberly Stein, InvestigatorSBCCS35 East Gay, Suite 403Columbus, OH 43215 Phone: (614) 466-2752Email: kimberly.stein@scr.state.oh.us <http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>  |
| Oklahoma | Oklahoma Board of Career and Technology EducationPaula Bowles, Chief Communications and Marketing Officer1500 W. 7th StreetStillwater, OK 74074Phone: (405) 743-5108Email: paula.bowles@okcareertech.org<http://www.okcareertech.org/about/state-agency/policies/policies-and-disclaimers/comments-or-complaints-policy> Oklahoma Board of Private SchoolsNora Ann House, Director3700 N. Classen Blvd., Ste. 250Oklahoma City, OK 73118Phone: (405) 528-3370Fax: (405) 528-3366Email: nhouse@obpvs.ok.gov Oklahoma State Regents for Higher Education Mr. Jose Dela Cruz, Coordinator of Academic Affairs Projects655 Research Parkway Suite 200 Oklahoma City, OK 73104 Phone: (405) 225-9141Email: communicationsdepartment@osrhe.edu<http://www.okhighered.org/current-college-students/complaints.shtml> |
| OregonOregon(Cont.) | Oregon DOE Private and Career Schools OfficeJuan Baez-Arevalo, Director of Private Postsecondary EducationOregon Higher Education Coordinating Commission775 Court St. NE, Salem, OR 97301Phone: (503)947-5977Email: jaun.baez-arevalo@state.or.us<http://www.ode.state.or.us/search/results/?id=83> Oregon Office of Degree Authorization Juan Baez-Arevalo, Director of Private Postsecondary EducationOregon Higher Education Coordinating Commission775 Court St. NE, Salem, OR 97301Phone: (503)947-5977Email: jaun.baez-arevalo@state.or.us<http://www.ode.state.or.us/search/results/?id=83>  |
| Pennsylvania | Pennsylvania Department of EducationPatricia Landis, Division Chief, Higher and Career Education333 Market Street Harrisburg, PA 17126-0333 Phone: (717) 783-8228Fax: (717) 722-3622Email: RA-COLLUNIVSEMINFO@state.pa.us <http://www.education.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474> |
| Puerto Rico | Puerto Rico Council on Education Mrs. Carmen L. Berrios Rivera, Executive DirectorPO Box 1900 San Juan, PR 00910-1900 Phone: (787) 641-7100Fax: (787) 641-2573Email: cberrios@ce.pr.gov <http://www.ce.pr.gov/>  |
| Rhode Island | Rhode Island Board of Governors for Higher Education Deanna Velletri, RI Office of Higher Education, Academic and Student Affairs 80 Washington Street Providence, RI 02903 Phone: (401) 456-6010Fax: (401) 456-6028Email: dvelletri@ribghe.org <http://www.ribghe.org/8a1031912.pdf>  |
| South Carolina | South Carolina Commission on Higher Education Renea Eshleman, Program Manager, Non-Public Postsecondary Institution Licensing1122 Lady Street, Suite 300Columbia, SC 29201 Phone: (803) 737-2281Fax: (803) 737-2297Email: reshleman@che.sc.gov <http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf>  |
| South Dakota | South Dakota Secretary of State’s OfficeSouth Dakota Attorney General1302 E. Highway 14, Suite 1Pierre, SD 57501-8501Phone: (605) 773-3215Email: sos.edu@state.sd.us <http://www.sdbor.edu/policy/3-student_affairs/documents/3-4.pdf> |
| Tennessee | Tennessee Higher Education Commission Lynda Lu Perrin, Investigations Officer, TN Higher Education Commission404 James Robertson Parkway, Suite 1900 Nashville, TN 37243 Phone: (615) 741-0662Email: lynda-lu.perrin@tn.gov <http://tn.gov/thec/Divisions/LRA/PostsecondaryAuth/ComplaintForm.pdf>  |
| Texas | Texas Higher Education Coordinating Board William Franz, General CounselP.O. Box 12788Austin, Texas 78711-2788 Email: william.franz@thecb.state.tx.us <http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D> Texas Workforce Commission Career Schools and Colleges 101 East 15th Street, Room 226TAustin, Texas 78778-0001 Phone: (512)936-3100Fax: (512)936-3111Email: career.schools@twc.state.tx.us <http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>   |
| Utah | Utah Division of Consumer Protection Attn: Complaint Processor160 East 300 South Salt Lake City, Utah 84111-6704Phone: (801) 530-6601Fax: (801) 530-6001Email: consumerprotection@utah.gov <http://consumerprotection.utah.gov/complaints/index.html>  |
| Vermont | State Board of Education Cathy Hilgendorf, Postsecondary Approval CoordinatorVermont Agency of Education120 State StreetMontpelier, VT 06620-2501 Phone: (802) 828-5402Email: cathy.hilgendorf@state.vt.us <http://education.vermont.gov/documents/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf>  |
| Virginia | Virginia State Council of Higher EducationSylvia Rosa-Casanova, Director, Private & Out-of-State Postsecondary Education101 N. 14th St.Richmond, VA 23219Phone: (804)225-3399Email: SylviaRosaCasanova@schev.edu<http://www.schev.edu/students/studentcomplaint.asp>  |
| Washington | Washington Training and Education Coordinating Board Patricia Spencer, Program ManagerPhone: (360) 709-4641Email: pspencer@wtb.wa.gov <http://www.wtb.wa.gov/PCS_Complaints.asp> Washington Student Achievement CouncilKaren Oelschlager, Program AdministratorP.O. Box 43430Olympia, WA 98504-3430Phone: (360)753-7869Email: kareno@wsac.wa.gov  |
| West Virginia | West Virginia Council for Community and Technical College EdJim Skidmore1018 Kanawha Blvd., E. Suite 700Charleston, WV 25301Phone: (304)558-0265Email: skidmore@wvctcs.org <http://www.wvctcs.org/index.php/2013-06-28-14-21-50/student-complaint-process> West Virginia Higher Education Policy CommissionDr. Kathy Butler, Senior Director of Academic Affairs1018 Kanawha Blvd., E. Suite 700Charleston, WV 25301Phone: (304)558-0261Email: kbutler@hepc.wvnet.edu <https://www.wvhepc.org/resources/133-20.pdf>  |
| Wisconsin | Wisconsin Educational Approval Board Blanca James, Office Operations AssociateP.O. Box 8696 Madison, WI 53708-8696Phone: (608) 266-1996Email: blanca.james@eab.wisconsin.gov <http://eab.state.wi.us/resources/complaint.asp>  |
| Wyoming | Wyoming Department of Education Elaine Marces, Private School Program ManagerPhone: (307) 777-6210Email: Elaine.marces@wyo.gov <http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>  |